

In these uncertain economic times we are all interested in ways to save money and keep our personal information safe. At consumeraction.gov you can find helpful tips for understanding consumer issues such as buying a car, protecting yourself from identity theft, or purchasing a home.

Information is accessible online and through their free written publication, The Consumer Action Handbook which can be ordered online or picked up in either my Fresno or Bakersfield District offices. ([click here to order online](#)),

Consumeraction.gov is useful when contacting federal agencies, local consumer groups, or when writing a consumer complaint letter. There, you can file a complaint, find [sample complaint letters](#)

and view contact information for man

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[companies](#)

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In addition, FCIC has a comprehensive

[complaint resource](#)

page. This page includes a compiled list of organizations that handle consumer complaints. The sources are arranged alphabetically by topic.

You may also want to contact your [local consumer protection office](#) , your [local Better Business Bureau](#)

or a

[consumer protection lawyer](#)

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o find information on the latest recalls, visit the

[Recalls page](#)

of consumeraction.gov.

Information about the latest [Scams, Frauds, and Consumer Abuse](#) news items can be found on the [Scams Resources](#)

page. This page lists sites that report scams and frauds committed against consumers. Some of these sites have toll-free hotlines for reporting scams, frauds, and consumer abuse.

You may also find the following consumer guides from the Federal Trade Commission helpful:

“Avoiding Identity Theft”- <http://www.ftc.gov/bcp/edu/pubs/consumer/idtheft/idth01.pdf> .

“Building a Better Credit Report” – <http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre03.pdf> .

“Debt Collection FAQs” – <http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre18.pdf> .

“Understanding Vehicle Financing” – <http://www.ftc.gov/bcp/edu/pubs/consumer/autos/aut04.pdf> .

“Choosing A Credit Card” – <http://www.ftc.gov/bcp/edu/pubs/consumer/credit/cre05.pdf> .

To find more useful resources from the Federal Trade Commission’s Bureau of Consumer Protection, visit their website at <http://www.ftc.gov/bcp/consumer.shtm> or call (202) 326-2222.



